

# Combining Frame and Turn-Level Information for Robust Recognition of Emotions within Speech

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## Abstract

Current approaches to the recognition of emotion within speech usually use statistic feature information obtained by application of functionals on turn- or chunk levels. Yet, it is well known that thereby important information on temporal sub-layers as the frame-level is lost. We therefore investigate the benefits of integration of such information within turn-level feature space. For frame-level analysis we use GMM for classification and 39 MFCC and energy features with CMS. In a subsequent step output scores are fed forward into a 1.4k large-feature-space turn-level SVM emotion recognition engine. Thereby we use a variety of Low-Level-Descriptors and functionals to cover prosodic, speech quality, and articulatory aspects. Extensive test-runs are carried out on the public databases EMO-DB and SUSAS. Speaker-independent analysis is faced by speaker normalization. Overall results highly emphasize the benefits of feature integration on diverse time scales.

**Index Terms:** Emotion Recognition, Frame-Level Analysis, Turn-Level Analysis, Model Fusion.

## 1. Introduction

Apart from a few attempts to classify emotions within speech dynamically [1,2], current approaches usually employ static feature vectors derived on a turn or frame level. In [2] the latter has also been shown superior to dynamic modeling. This derives mostly from the fact, that by (usually statistical) functional application to the Low-Level-Descriptors (LLD) as e.g. pitch, energy, or spectral coefficients an important information reduction takes place, which avoids phonetic (respectively spoken-content) over-modeling. Yet, it is also considered received knowledge that thereby important temporal information is lost due to a high degree of abstraction. This led to first successful attempts to integrate information on diverse time levels [3-6].

Apart from this several works point at the high influence of emotional variability within speech on the recognition of speakers [7,8]. We therefore investigate how reliably a state-of-the art speaker recognition engine using MFCC, Cepstral Mean Substraction (CMS), and Gaussian Mixture Models (GMM) can recognize emotions instead of speakers. As such

processing operates on a per-frame basis, we finally use this to accomplish the initially introduced thought of combining different temporal layers for emotion recognition within speech.

For testing we will use two public databases providing acted and spontaneous samples of emotional speech.

The paper is structured as follows: Section 2 and 3 deal with frame- and turn-level analysis of speech with respect to emotion. In section 4 two optimization strategies, namely speaker normalization and feature space optimization, are discussed. Section 5 introduces the fusion of the two approaches. Finally, in the sections 6-8 data, results and conclusions are presented.

## 2. Frame-level Analysis (FL)

As depicted earlier, we consider using a speaker recognition system to recognize emotion from speech in the first place. Likewise, instead of the usual task to deduce the most likely speaker (from a known speaker set)  $\Omega_k$  from a given sequence  $X$  of  $M$  acoustic observations  $x$  [9], we will recognize the current emotion. This is usually solved by a stochastic approach following eq. 1,

$$\Omega_k = \underset{\Omega}{\operatorname{argmax}} P(\Omega | X) = \underset{\Omega}{\operatorname{argmax}} \frac{P(X | \Omega) P(\Omega)}{P(X)} \quad (1)$$

where  $P(X | \Omega)$  is called the speaker acoustic model,  $P(\Omega)$  is the prior speaker information and  $\Omega$  is one of all system known speakers.

In a typical state-of-the-art system the speaker acoustic model is usually designed by single state HMMs. This state is associated with an emission-probability  $P(X | s)$  which for continuous variables  $x$  is replaced with its *probability density function (PDF)*. These PDFs are realized using weighted sums of elementary Gaussian PDFs (Gaussian Mixtures, which leads to the name GMM). Each speaker, or emotion as in our case is likewise modeled by its own GMM. Our single state HMMs are trained using Baum-Welch re-estimation with a number of 1 to 120 Gaussian mixtures to approximate the original PDFs [10].

Speech input is processed using a 25ms Hamming window, with a frame rate of 10ms. As in typical speaker recognition we employ a 39 dimensional feature vector per each frame consisting of 12 MFCC and log frame energy plus speed and acceleration coefficients. CMS and variance normalization are

applied to better cope with channel characteristics. The priors are chosen as an equal distribution among emotion classes. Within recognition phase the emotion that results in the highest GMM score is chosen.

### 3. Turn-level Analysis (TL)

In order to represent a typical state-of-the-art emotion recognition engine operating on a turn-level, we use a set of 1.4k acoustic features basing on the Low-Level-Descriptors (LLD) pitch, energy, duration, HNR, jitter, shimmer, formants 1-5 (amplitude, bandwidth, position), MFCC 1-16, and their derivatives [11]. These LLDs are complemented by their speed and acceleration coefficients prior to smoothening by Low-pass filtering.

Opposing the formerly introduced dynamic modeling, such systems derive statistics per speaker turn by a projection of each uni-variate time series, respectively LLD,  $X$  onto a scalar feature  $x$  independent of the length of the turn. This is realized by use of a functional  $F$ , as depicted in eq. 2.

$$F: X \rightarrow x \in \mathbf{R}^1 \quad (2)$$

19 functionals are applied to each contour on the turn-level covering extremes, ranges, positions, first four moments and quartiles.

For classification we use Support Vector Machines (SVM) with linear Kernel and 1-vs.-1 multi-class discrimination. One could consider the use of GMM here, as well. Yet, SVM have proven the preferred choice in many works to best model static acoustic feature vectors [11].

### 4. Optimization Strategies

Next, two optimization strategies are considered: First, speaker normalization (SN) by feature normalization with the whole individual speaker context. Second, feature-space optimization by correlation-based exclusion of highly correlated features (FS).

We investigate the benefits of speaker normalization, as we intend to analyze emotion independent of the speaker, herein. SN is thereby realized by a normalization of each feature  $x$  by its mean and standard deviation for each speaker individually. Thereby the whole speaker context is used. This has to be seen as an upper benchmark for ideal situations, where a speaker could be observed with a variety of emotions. Yet, it is not necessary to know the actual emotional state of observed utterances at this point.

As a high number of features is used throughout static modeling, feature space optimization seems a must in view of performance and real-time-capability. In order to optimize a set of features rather than combining attributes of single high relevance, we use a correlation-based analysis, herein. Thereby features of high class-correlation and low inter-feature correlation are kept [12]. This does not employ the target-classifier in the loop. Likewise it mostly reduces correlation within the feature space rather than evaluation of the benefit of

single attributes. Still, this leads to a very compact representation of the feature space which usually leads to an improvement of accuracy while reducing feature extraction effort at the same time.

### 5. Time-level Combination

So far the two individual approaches to emotion recognition based on information processing directly on the frame-level, or on a higher turn-level, have been introduced. In order to fuse these two approaches it seems beneficial to keep utmost amounts of information for the final decision process. However, an early feature fusion is not feasible, as frame-level processing results in a dynamic number of frames. We therefore decided to include final GMM scores within the static acoustic feature vector. The process of speaker normalization and feature space optimization is extended to the likewise obtained new feature vector  $x'$ . Fig. 1 depicts the overall processing flow from an input audio file via the two streams to the final result.

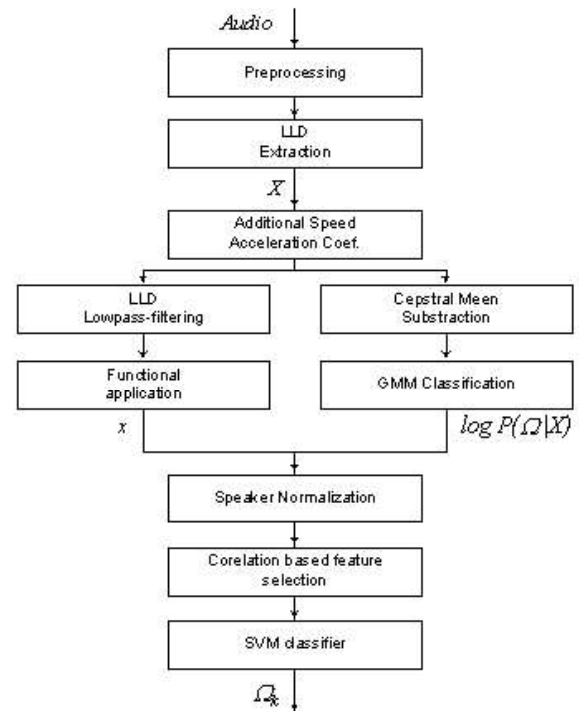


Figure 1: Processing flow for the combined frame- and turn-level analysis.

Overall feature selection having the GMM scores within the space reveals their high importance, as they are kept among high ranks.

### 6. Acted and Spontaneous Data

To demonstrate effectiveness of each single approach and the fusion on acted and spontaneous data, we decided first for the popular studio recorded Berlin Emotional Speech Database (EMODB) [13], which covers the ‘big six’ emotion set (MPEG-4) besides boredom instead of surprise, and added neutrality. 10

(5f) professional actors speak 10 German emotionally undefined sentences. 494 phrases are marked as min. 60% natural and min. 80% assignable by 20 subjects. 84.3% accuracy are reported for a human perception test.

Second, we selected the Speech Under Simulated and Actual Stress (SUSAS) database [14] as a reference for spontaneous recordings. As additional challenge speech is partly masked by field noise. It consists of five domains, encompassing a wide variety of stresses and emotions. We decided for the 3,663 actual stress speech samples recorded in subject motion fear and stress tasks, as acted samples are already covered by EMODB in this work. 7 speakers, 3 of them female, in roller coaster and free fall actual stress situations are contained in this set. Two different stress conditions have been collected: *medium stress*, and *high stress*. Within the further samples also *neutral* samples, *fear during freefall* and *screaming* are contained as classes. Likewise a total of five emotions, respectively speaking styles, are covered. SUSAS samples are constrained to a 35 words vocabulary of short aircraft communication commands. All files are sampled in 8 kHz, 16 bit. The recordings are partly overlaid with heavy noise and background over-talk. However, this resembles realistic acoustic recording conditions, as also given in many related scenarios of interest such as automotive speech interfaces or public transport surveillance.

## 7. Experimental Results

Results are presented for each modeling technique individually (TL and FL), and for the combination of these two. Thereby the effects of speaker normalization SN and feature space optimization FS as described are shown, too.

Table 1. *Combination of turn level and frame level analysis, databases EMODB with LOSO evaluation and speaker dependent 10-fold SCV for SUSAS. TL and FL abbreviate turn and frame levels. SN and FS represent speaker adaptation and feature selection. (√) indicates that the technique has been applied.*

Accuracy [%]	SN	FS	EMODB	SUSAS
TL	-	-	74.9	80.8
TL	√	-	79.6	80.8
TL	√	√	83.2	83.3
FL	-	-	77.1	67.1
TL+FL	√	-	81.6	81.3
TL+FL	√	√	<b>89.9</b>	<b>83.8</b>

For EMODB, we provide results of a leave-one-speaker-out (LOSO) evaluation to face the challenge of speaker independence. For SUSAS we decided for 10-fold stratified cross validation (SCV), as only 7 speakers are contained in the chosen spontaneous

subset. On the other hand this is possible, as roughly 500 phrases are available per speaker.

During feature selection the original 1,407 features have been reduced to 76 for EMODB. For SUSAS 71 features have been selected on the whole dataset, and 33-107 features were observed as optimum for the individual speakers. This underlines the brute-force nature of the creation of a >1k feature space in order to find a very compact robust final set. Tab. 1 shows the summarized results.

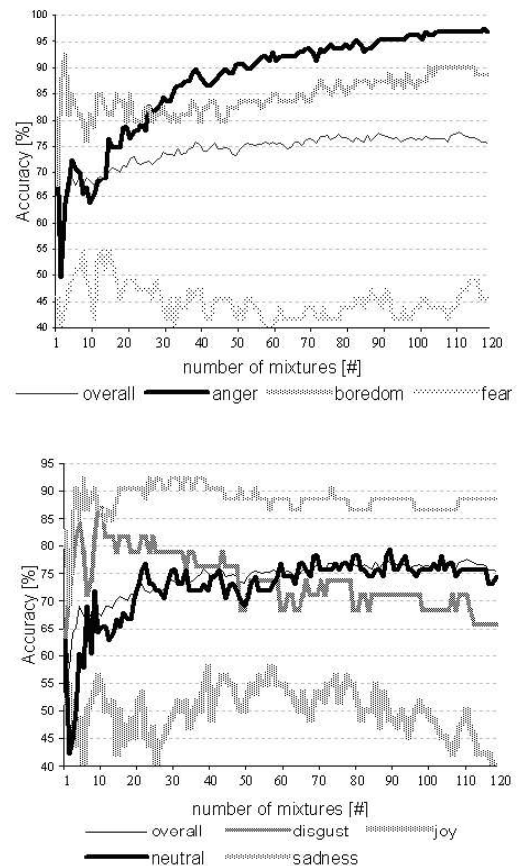


Figure 2 a) and b). *Accuracy depending on the number of mixtures, LOSO evaluation, database EMODB.*

In the following the influence of the chosen number of mixtures for frame-level analysis is illustrated in detail for EMODB and SUSAS overall results and for each emotional state independently. As can be seen in fig. 2 a) and b), a surprisingly high number of mixtures (>60) compared to the size of the database seems beneficial. Yet, not all emotions benefit from increase of mixtures, as e.g. fear. A similar behavior is observed for the SUSAS database (fig. 3), where freefall is represented by very few samples and therefore is highly negatively influenced by the increase of mixtures. This comes, as classes with sparse data suffer from over-adaptation with respect to high accuracy. Also, this derives from the fact that no prior information was used in eq. 1. This however allows for more comparability between

FL and TL modeling. In general ~50 mixtures seem optimal.

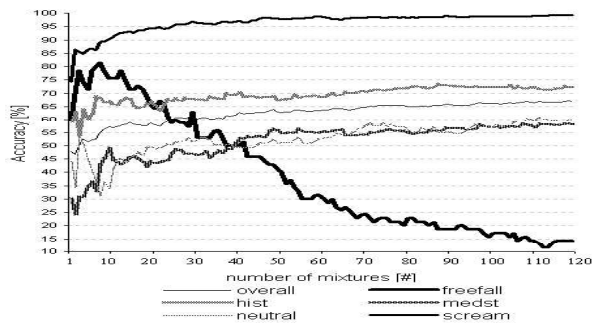


Figure 3. Accuracy depending on the number of mixtures, mean of speaker-dependent 10-fold SCV evaluation, database SUSAS.

### 8. Discussion and Future Work

Within this paper we introduced speaker recognition motivated emotion recognition on a frame-level and its fusion with turn-level-based emotion recognition. The results presented do not allow for a direct comparison between these two, as a different number of LLDs has been used. Still, even using a typical speaker recognition system shows surprisingly high performance for the recognition of emotion within speech though it should be noted that FL clearly falls behind TL for the SUSAS database. When investigating the optimal number of mixtures to be used, it seems favorable to provide a minimum of 50 mixtures. However, some emotions may be negatively influenced by too high a number of mixtures.

Speaker normalization and feature space optimization both clearly help to improve overall results. Thereby it has to be noted that less than 10% of the original feature space suffices to get an optimum performance. The highest accuracy is however obtained by the suggested fusion of both approaches. This is in particular true for EMODB. For SUSAS it is not too clear, whether the extra effort is justified.

It has to be mentioned that for both databases results in the order of human perception can be reported. This is true, even though speaker independence and spontaneous data in noisy environment have been faced, yet once at a time.

In future work we plan to investigate the use of several states for the HMM to transport the speaker recognition metaphor to the domain of speech recognition. We thereby also aim at investigation of phonetic unit bound models. Furthermore, a combination of functional application on syntactical unit motivated chunks combined with dynamic modeling capabilities of an HMM seem a promising variant. Finally, the findings have to be verified on datasets without limited predefined spoken content.

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